

AKNAL HARTANTO

AI & TECHNOLOGY SPECIALIST | AI EVALUATION | PROMPT ENGINEERING | TECHNICAL PROJECT MANAGEMENT

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PROFESSIONAL SUMMARY

Technology and project-management professional with extensive experience across banking e-channels, ATM switching, technical operations, UAT, production migration, IT consulting, business leadership, and client-facing delivery. Currently building hands-on capability in generative AI, prompt engineering, LLM response evaluation, Indonesian-language AI review, AI-assisted content production, and web development. Combines structured testing and quality-assurance experience with practical AI workflows and responsive web deployment. Seeking remote opportunities in AI training, AI evaluation, LLM response review, prompt engineering, Indonesian-language AI projects, and adjacent technology roles.

CORE COMPETENCIES

AI & LLM	AI response evaluation • Prompt engineering • Instruction-following review • Response ranking • Generative AI • Indonesian-language evaluation • Human-in-the-loop workflows
Testing & Delivery	User Acceptance Testing (UAT) • Test scripts • Production testing • Application deployment • Troubleshooting • Technical reporting • SDLC
Technology	HTML • CSS • JavaScript • Netlify • AI-assisted development • TCP/IP • LAN/WAN • Databases • Linux/Windows
Leadership	Technical project management • Client communication • Team coordination • Vendor management • Operations • Business leadership

AI & DIGITAL PORTFOLIO

AI Evaluation & Prompt Engineering Portfolio | aknal.netlify.app

- Built a practical AI-evaluation showcase covering response comparison, scoring rubrics, accuracy, relevance, instruction following, language quality, audience fit, and evaluator reasoning.
- Demonstrates prompt design, structured LLM-output analysis, Indonesian-language judgment, generative-AI workflows, and AI-assisted web development.

Selected AI-Assisted Web Projects

zenwebstudio.netlify.app • dualharta.netlify.app • warungbubun.netlify.app • indis.netlify.app • myweddingparty.app • dapoercikepha.netlify.app

PROFESSIONAL EXPERIENCE

Area Manager — PT Jagaddhita Daya Nusantara | Jun 2023 – Jun 2024

Security Consulting | Garuda Wisnu Kencana Cultural Park, Bali

- Managed security personnel from chief level through operational members and coordinated personnel-development scheduling.
- Maintained client communication with GWK and supported delivery of safe, controlled operations aligned with established requirements.

Chief Executive Officer — PT Dualharta Cipta Karya | Sep 2017 – Present

General Contractor & IT Consultant

- Led company operations spanning general contracting and IT consulting, including client engagement, project coordination, and business delivery.

General Manager — PT Mitra Cipta Global | Mar 2016 – Nov 2016

Solar Power Generation Technology | Mataram, West Nusa Tenggara

- Managed business operations for a company manufacturing and selling solar-power generation technology.

Co-Founder — PHLOEMER Startup | Jun 2014 – Feb 2016

- Co-founded a startup business and developed additional e-commerce and social-media concepts, including WAKUL and FAROOQ.

Project Management, Switching/eBanking — PT Collega Inti Pratama | Feb 2011 – May 2014

eBanking Division, ATM Switching Department | Jakarta

- Led and supported banking-channel implementations for regional banks, including ATM/NDC, electronic teller, SMS Banking, utility payment, purchase, and switching integrations.
- Performed internal testing, UAT, pre-live migration testing, test-script execution, application installation, reporting, and end-user training.
- Coordinated project teams and supported switching applications and associated banking channels including ATM, SMS Banking, CDM, and EDC.

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EARLIER TECHNOLOGY EXPERIENCE

Technical Support / E-Channel Operations — PT Artajasa Pembayaran Elektronik | May 2008 – Nov 2010

E-Channel Department | Jakarta

- Supported pre-installation, installation, activation, UAT, production testing, migration, troubleshooting, and maintenance of ATM terminals for Artajasa and banking clients.
- Coordinated ATM vendors, FLM/replenishment providers, network vendors, locations, movers, and supporting-device vendors.
- Monitored ATM operations, incidents, SLA/performance, inventory status, operational applications, and vendor performance; prepared recurring operational reports.
- Contributed to ATM location acquisition activities including site criteria, surveys, proposal presentation, negotiation, readiness checks, permits, and operational handover.

Data Operation — PT Star Research Leo Burnett Advertising | Jan 2007 – Jan 2008

- Managed data processing to a U.S.-based server environment and supported projects for PT Sampoerna and PT Philip Morris.

SELECTED BANKING PROJECT EXPERIENCE

- BPD Aceh — implementation supporting Telkomsel purchase/payment via Finnet.
- BPD Bali — Project Leader for Electronic Teller and NDC ATM services including PDAM and PLN payment services.
- BPD Maluku — Project Leader for NDC ATM and system coaching.
- Bank Sumut — Project Leader for SMS Banking integrations.
- BPD Sulteng — Project Leader for NDC ATM payment/purchase and PLN/Telkomsel integrations.
- Bank Jabar Banten Syariah — Project Leader for multi-biller purchase/payment services.

EDUCATION

Information Technology — Akademi Telekomunikasi Indonesia, Yogyakarta | 2001 – 2006

Computer Science Faculty | GPA: 3.13 / 4.00

TECHNICAL SKILLS

AI: Generative AI, prompt engineering, LLM response evaluation, AI-assisted content and development workflows

Web: HTML, CSS, JavaScript, responsive landing pages, Netlify deployment

Systems & Network: Windows, Linux, TCP/IP, LAN/WAN, proxy, firewall, VoIP

Databases / Legacy: MySQL, PostgreSQL, DB2, Sybase, PHP, .NET

Creative / Productivity: Microsoft Office, Adobe Photoshop, Adobe Premiere, CorelDRAW

LANGUAGES

Indonesian: Native **English:** Working proficiency

ADDITIONAL

Professional strengths: Structured problem solving • Rapid learning • Client communication • Cross-functional coordination • Quality focus • Teamwork

Location: Depok, Indonesia | **Work preference:** Remote / international opportunities